Bridgeport Community Health Center, Inc.

982 East Main Street Bridgeport, CT 06608 **Phone:** (203) 316-8667

Fax: (203) 316-8565

Email: pgallegos@bridgeportchc.org

Web: www.bridgeportchc.org

Director: Ludwig M. Spinelli

HCH Coordinator: Patricia Gallegos, MPA **Medical Director:** Richard Torres, MD, FACP

UDS Number: 000000

Project Description

Bridgeport Community Health Center is the leading provider of health care services for uninsured and low income people in Fairfield County. It provides comprehensive services through eight facilities in Bridgeport, Stamford, and Stratford. The HCH program is implemented in Stamford through Stamford Community Health Center.

Services

Services include health education, oral health, mental health, and substance abuse. Services are provided at the Shelter for the Homeless, New Covenant House of Hospitality (soup kitchen), and two sites of Stamford Community Health Center. The team comprises a full-time FNP, an RN, a part-time behavioral health specialist, a primary care advocate/case manager, and an outreach worker. Volunteer physicians and Stamford Health Center physicians also provide care. The program uses a health screening instrument during shelter intake, operates a 24-hour call service, and uses a computerized medical records system to ensure coordination of care.

Linkages

Linkages include Greenwich/Stamford Continuum of Care, Stamford Hospital, Department of Health/Social Services, Stamford Housing Authority, Unity Way, Greenwich Department of Health, CTE (Community Action Agency), Liberation, Meridian, Guenster Rehabilitation, Stamford Cares, Kids in Crisis, and Stamford School District.

Statistics

Estimated homeless population: 950

Subcontractor(s):

Dental Center of Stamford

587 Elm Street Stamford, CT 06902 Contact: Linda Ferraro Phone: (203) 969-0802 Fax: (203) 326-2990

Shelter for the Homeless, Inc.

597 South Pacific Street Stamford, CT 06902 Contact: Ric Meyer Phone: (203) 348-2792 Fax: (203) 348-5813

New Covenant House of Hospitality

90 Fairfield Avenue Stamford, CT 06904 Contact: Donna Price Phone: (203) 964-8228 Fax: (203) 357-0314 Email: dprice@ccfc-ct.org

Connecticut

Charter Oak Health Center, Inc.

21 Grand Street Hartford, CT 06106 **Phone:** (860) 550-7500

Fax: (860) 550-7501

Email: cohc@thecharteroak.org

Web: www.cohc-ct.org

Director: Alfreda D. Turner

HCH Coordinator: Nancy Scanlon

Medical Director: Gary A. Rhule, MD, MBA, MPH

UDS Number: 011830

Project Description

The Charter Oak Health Center's (COHC) Health Care for the Homeless Program provides medical, dental, behavioral health, HIV testing/counseling/education, and case management services to persons who are homeless in Hartford.

Services

The HCH Program provides services through physicians, mid-level providers, registered nurses, a certified nurse-midwife, dentists, licensed clinical social workers, and HIV staff at Charter Oak Health Center and at shelters and soup kitchens throughout Hartford. The HIV staff provides education, counseling, testing, and case management. There are seven licensed primary care locations at shelters: Immaculate Conception Shelter, McKinney Shelter, St. Elizabeth's House, House of Bread, YWCA Shelter, South Park Inn, and Open Hearth Shelter. Except for McKinney Shelter, these locations are also licensed to provide outpatient behavioral health and substance abuse services. Nursing services are provided at Loaves and Fishes Ministries. While a significant number of services are provided onsite at the shelters and soup kitchens, patients are referred to Charter Oak Health Center (or the provider of their choice) for all dental services, complex primary care services, and radiology services.

Linkages

Specialty services not available at a COHC facility are provided through referral to providers and agencies throughout the Hartford community. Emergency health care and inpatient services are provided by referral to a local hospital. The HCH Program has linkages with a variety of medical sub specialists and two pharmacies. The Homeless Outreach Team (HOT) works with homeless teams to provide assessment and intervention to homeless clients in need of mental health and substance abuse services. Crisis intervention is available during the evening and on weekends. The HCH Program collaborates with the City of Hartford Health Department on a TB screening program in shelters.

Statistics

Estimated homeless population: 6,925 Project users: 1,282



Community Health Center, Inc.

635 Main Street

Middletown, CT 06457

Phone: (860) 347-6971 Ext. 3622

Fax: (860) 347-2043 Email: mflinter@chc1.com Web: www.chc1.com

Director: Margaret Flinter

Medical Director: Susan Hadley, MD

UDS Number: 012080

Project Description

"Wherever you are" is a health care for the homeless team that goes to where clients are in three cities and in three key location types: homeless shelters, domestic violence shelters, and street locations. The team includes mobile medical, dental, mental health/psychiatric, and substance abuse/eligibility services.

Services

Medical services include adult, pediatric, and women's health, all in the field with direct links to CHC sites for more extensive care in the areas of HIV, podiatry, obstetrics, and chronic disease management. Dental services include mobile, hygiene, prevention, sealants, and x-rays with referral back to CHC sites for restorative care. Mental health/psychiatric services include mobile assessment, diagnostic, and treatment by a psychiatric APRN with referral to other community organizations as needed. A psychiatrist is available for phone consultation at all times. Pharmacy is a small formulary of pre-filled and pre-labeled scripts for most commonly encountered, non controlled substance prescriptions, such as antibiotics, respiratory medications. Eligibility/outreach case management, including onsite/online completion of applications for assistance, is also provided. The program conducts substance abuse case management, making referrals into established systems of care.

Linkages

Community Health Center has linkages to New Horizons Domestic Violence Program, Prudence Crandall House, Crysallisdomestic violence shelter, Eddy Homeless Shelter, Shephard Home Homeless Shelter, Salvation Army Homeless Shelter, and St. Vincent de Paul Homeless Shelter.

Statistics

Estimated homeless population: Project users: 2,500



Generations Family Health Center, Inc.

1315 Main Street

Willimantic, CT 06226 Phone: (860) 450-7471 Fax: (860) 450-7458 Email: lduffy@wcmh.org Web: www.genhealth.org

Director: Arvind Shaw

HCH Coordinator: Leigh Duffy

Medical Director: Morton Glasser, MD

UDS Number: 010220

Project Description

Generations Family Health Center (GFHC) has sites in Danielson (Killingly), Brooklyn, Windham, and Norwich.

Services

GFHC provides health care at community based health centers, a dental van, and a mobile van (in Norwich). Referrals are made for substance abuse/mental health services.

Linkages

Generations Family Health Center has linkages with Reliance House, Southeastern Mental Health Authority, and Windham Regional Community Council. Linkages with hospitals, shelters, food banks, and soup kitchens are enhanced by Continuum of Care Teams in Norwich, Willimantic, and Danielson. Social service agencies and state DSS offices provide entitlement assistance.

Statistics

Estimated homeless population: 1,700 Project users: 1,645

Subcontractor(s):

Daniel's Pharmacy

42 Reynolds Street Danielson, CT 06239 Phone: (860) 774-3214

Southeast Area Transit (SEAT)

260 Route 12 Preston, CT 06365 Contact: Sue Harris Phone: (860) 886-2631

W.W. Backus Hospital

330 Washington Street Norwich, CT 06360 Contact: Linda Bravard Phone: (860) 889-8331

Medical Pharmacy

213 Main Street Willimantic, CT 06226 Phone: (860) 423-1661

Utley and Jones Pharmacy

112 Lafayette Street Norwich, CT 06360 Phone: (860) 887-2538

Hill Health Center

428 Columbus Avenue New Haven, CT 06519 **Phone:** (203) 503-3163 **Fax:** (203) 503-3183

Email: tharp@hillhealthcenter.com **Web:** www.hillhealthcenter.com

Director: Cornell Scott

HCH Coordinator: Toni N. Harp **Medical Director:** Karen Michels, MD

UDS Number: 010070

Project Description

The Greater New Haven Homeless Health Care Network is operated through the Hill Health Corporation and serves persons who are homeless in the Greater New Haven area.

Services

Through a mobile team, the project provides primary medical care, onsite health screening, psychosocial rehabilitation, case management and referral to individuals who are homeless, homeless and runaway youth, families, and children residing in homeless shelters and those without shelter. It also provides follow-up medical and post-operative care for homeless persons who are released from local hospitals. Primary medical care is provided through satellite clinics located in shelters throughout the city and door-to-door services provided at emergency family shelters, emergency shelter motels, and transitional housing. Referrals are made to Hill Health Center's main site and outreach is conducted at soup kitchens, local parks, and other nontraditional sources of shelter. Through enhanced funding, bilingual culturally sensitive services are provided to homeless individuals at the Grant Street Shelter. The project employs 1.8 FTE mid-level primary care providers, 1 FTE registered nurse, 2 FTE case managers, and 2 FTE social workers.

Linkages

Linkages occur in three main areas: social/human services, treatment services, and the Greater New Haven Homeless Health Care Advisory Committee, a coalition developed to support the array of services which are available to persons who are homeless. Social services include assistance in obtaining entitlements, housing subsidies, legal services, employment and job training, and child care. Treatment-related linkages exist with Connecticut Valley Hospital Dutcher Hall (a residential treatment and detoxification facility), South Central Rehabilitation Program (a detoxification facility), Grant Street Partnership (a local drug treatment program), APT Foundation (provides outpatient treatment and a methadone maintenance program), and a number of organizations which provide assistance to clients with AIDS. The Connecticut Mental Health Center, a community mental health center, accepts referrals of clients in need of long-term mental health care. Two area hospitals, Yale New Haven Hospital and the Hospital of St. Raphael, provide emergency services and inpatient care to clients who are homeless.

Statistics

Estimated homeless population: 5,000 Project users: 1,841



Connecticut

Southwest Community Health Center - McKinney Health Care for the Homeless

361 Bird Street

Bridgeport, CT 06605 **Phone:** (203) 330-6000 **Fax:** (203) 576-8444

Email: rdenisco@swchc.org

Web: www.swchc.org

Director: Katherine S. Yacavone

HCH Coordinator: Richard DeNisco, RN **Medical Director:** Bashi Chaddha, MD

UDS Number: 010810

Project Description

Southwest Community Health Center (SWCHC) is a nonprofit agency providing comprehensive health care for medically underserved individuals in Southwestern Bridgeport since 1977. McKinney Health Care for the Homeless, which serves the Greater Bridgeport area, has been funded since 1987 and provides a full range of services.

Services

The goal of the Health Care for the Homeless Program is to provide a full range of services to medically underserved persons and families in the greater Bridgeport area. Assisting the working poor, including recent immigrants, to gain access to SWCHC's health care services is also an ongoing program goal. The HCH Program provides primary medical care and/or specialty care services, including behavioral health care, HIV/AIDS outreach, education, counseling/testing, in-house referrals for dental care, mammography, chiropractic, OB/GYN, nutrition, orthopedics, I.D., domestic violence, hepatitis C and G.I. treatment, and interagency referrals for vision, cardiology, dermatology, urology, radiology, and counseling.

The McKinney Program has nine licensed outpatient clinic rooms in area shelters/programs and two licensed walk-in homeless clinics open five days a week. Clients of 29 other area shelters/programs are also seen at the clinics.

The New Access Points Initiative continues in the McKinney Program. This includes the additions of a bilingual (Spanish/English) family nurse practitioner; a LPN/case manager; weekly health screenings at three large church-supported soup kitchens; and going to the city homeless shelters three evenings a week.

SWCHC provides Mon. & Tues. 1:00-4:30 pm, Wed. 9:00 am-12:00 pm, Thurs. 9:00 am-6:00 pm, Fri. 9:00 am-4:30 pm homeless walk-in clinics and distributes leaflets in the area to promote the use of services. Weekly health promotion activities are held at area markets, diners, schools, elderly housing sites, fairs, parks, and soup kitchens.

Linkages

Various community agencies accept referrals and support the activities of the HCH Program. Linkages include the Bridgeport Hospital Community Advisory Committee, Bridgeport Rescue Mission, HealthWay (a consortium of local health agencies serving more than 40,000 people), Greater Bridgeport Area Continuum of Care, United Way Regional Council for the Homeless, Night Runners Christian Outreach, Bridgeport area 10-year Plan to End Homelessness, and the HCH Clinicians' Network.

Statistics

Estimated homeless population: 2,000 Project users: 950

StayWell Health Care, Inc.

232 North Elm Street Waterbury, CT 06702

Phone: (203) 756-8021 **Fax:** (203) 596-9038

Email: cbianchi@staywellhealth.org

Web: www.staywellhealth.org

Director: Donald J. Thompson, MPS

HCH Coordinator: Christine S. Bianchi, MSW, LCSW

Medical Director: Sunil D'Cunha, MD

UDS Number: 012410

Project Description

StayWell Health Center has formed a Health Care for the Homeless partnership, comprising two local shelters, St. Vincent DePaul Shelter and Salvation Army Shelter, Waterbury Hospital, Alliance Medical Group and Greater Waterbury Mental Health Authority, to design a comprehensive service delivery system to meet the needs of homeless individuals. With the use of translators and bilingual, bicultural providers, all services are available to individuals who do not speak English .

Services

Medical and mental health services are provided at three locations, including the shelters and the Greater Waterbury Mental Health Authority. Dental services, including hygiene and some limited treatment, are provided onsite with use of mobile equipment. Outreach is coordinated with existing community resources through Continuum of Care members to engage individuals into service. St. John's Soup Kitchen is a primary location for relationship building and outreach, where providers provide initial health care screening services. Substance abuse or dual diagnosis services are referred and provided via subcontract to the Morris Foundation. All service delivery is provided within close proximity to local shelters (no more than two miles distance).

Linkages

Outreach West, Workforce Investment Board, United Way, Waterbury Hospital, New Opportunities, Waterbury Health Access Project, CREDO, Waterbury Development Corporation, Neighborhood Housing Association, St. Vincent DePaul Shelter, St. John's Soup Kitchen, Greater Waterbury Interfaith Ministries, Greater Waterbury Mental Health Authority, Salvation Army Shelter.

Statistics

Estimated homeless population:

Subcontractor(s):

Morris Foundation

402 East Main Street Waterbury, CT 06702 Contact: Joan Pesce Phone: (203) 755-1447

Email: jpesce@morris4change.org

